

# Utility Difficulties

## RESOURCE LISTING

**WELIA HEALTH SOCIAL WORK DEPARTMENT: 320.225.3576 or 320.225.3577**

### ENERGY ASSISTANCE:

#### Lakes and Pines Community Action Council

501(c)3 organization  
Charitable, educational, private,  
non-profit corporation serving  
the 7-county area of: Aitkin,  
Carlton, Chisago, Isanti, Kanabec,  
Mille Lacs and Pine

Assists in paying a portion of the  
household's home heating bills  
[lakesandpines.org](http://lakesandpines.org)  
320.679.1800

#### HeatShare

Offered through The Salvation  
Army

A program of last resort once you  
have a shut-off notice in hand,  
to help prevent a disconnection  
of power

Provides money and cash grants  
to help pay for oil, natural gas,  
propane, wood, and electricity bills  
to those in need  
<https://centralusa.salvationarmy.org/northern/SouthMinneapolis/utility-assistance/>  
1.800.842.7279

#### MN Department of Commerce Energy Assistance Program

Helps pay energy bills for eligible  
homeowners and renters

Application available online  
<https://mn.gov/commerce/energy/consumer-assistance/energy-assistance-program/>

#### Minnesota Cold Weather Protection Rule

Ensures that elderly, disabled,  
and vulnerable households do not  
have their utility and/or heating  
service shut off during the cold  
winter months

Certain criteria does need to be  
met to be eligible for assistance  
[https://www.needhelppayingbills.com/html/minnesota\\_cold\\_weather\\_protect.html](https://www.needhelppayingbills.com/html/minnesota_cold_weather_protect.html)

#### Reach Out for Warmth (ROFW)

Offered through the Minnesota  
Department of Economic Security  
Program Unit

Year-round emergency fuel fund  
through over 40 local charities as  
well as energy assistance  
agencies across Minnesota

Provides people in need of help  
for paying bills with emergency  
energy assistance  
[https://www.needhelppayingbills.com/html/minnesota\\_reach\\_out\\_for\\_warmth.html](https://www.needhelppayingbills.com/html/minnesota_reach_out_for_warmth.html)  
1.800.657.3710

#### Operation Homefront

Helps veterans with service-  
connected disabilities who are in  
critical need of financial assistance  
with overdue bills, home repairs,  
rent, and food

Application available online  
<https://operationhomefront.org/cfa-eligibility/>  
877.264.3968

#### Coalition to Salute America's Heroes

Provides post-9/11 disabled  
veterans with emergency financial  
aid and support services to cover  
living expenses, housing, and  
auto repairs

Application available online  
<https://csah.webauthor.com/go/apply.cfm>

#### USA Cares

Works to improve the quality of  
life of veterans and assists those  
that are facing temporary financial  
hardships by assisting with paying  
essential bills

Application available online  
<https://usacares.org/apply/>

#### Operation First Response

Offers rent, utilities, groceries,  
and clothing support as well as  
transportation expenses to and  
from major medical facilities to  
veterans and their families who  
are experiencing financial  
hardships

Application available online  
<https://www.operationfirstresponse.org/assistance-request/>  
888.289.0280

#### Call 2-1-1

Free service to find local agencies  
and community services that offer  
housing, food, utility, employment  
and crisis assistance  
211

**MORE RESOURCES** →

## WEATHERIZATION ASSISTANCE:

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Charitable, educational, private,  
non-profit corporation serving  
the 7-county area of: Aitkin,  
Carlton, Chisago, Isanti, Kanabec,  
Mille Lacs and Pine*

*Agency crews and contractors  
provide energy conservation  
measures such as insulation,  
weather-stripping, and caulking  
to help reduce energy costs*

*Furnaces are also checked  
[lakesandpines.org](http://lakesandpines.org)  
320.679.1800*

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*Offered through the Minnesota  
Department of Economic Security  
Program Unit*

*Year-round emergency fuel fund  
through over 40 local charities as  
well as energy assistance  
agencies across Minnesota*

*Provides assistance with furnace  
repair and replacement  
[https://centralusa.salvation  
army.org/northern/South  
Minneapolis/utility-assistance/](https://centralusa.salvationarmy.org/northern/SouthMinneapolis/utility-assistance/)  
1.800.842.7279*

