

Non-discrimination Statement

Last reviewed January 29, 2024

Welia Health prohibits discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by Welia Health directly or through a contractor or any other entity with which Welia Health arranges to carry out its programs and activities.

This statement is in accordance with the provisions of:

- Title VI of the Civil Rights Act of 1964
- Section 504 of the Rehabilitation Act of 1973
- The Age Discrimination Act of 1975
- Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91

Access features at Welia Health

- Convenient off-street parking designated especially for disabled persons
- Curb cuts and ramps between parking areas and buildings
- Level access to first-floor level with elevator access to all other floors
- Fully accessible offices, meeting rooms, bathrooms, public waiting areas, cafeteria, and patient treatment areas, including examination rooms

Welia Health and all of its programs and activities are accessible to and usable by disabled persons, including persons who are deaf, hard of hearing, blind, or have other sensory impairments.

Welia Health provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters for those who are deaf or hard of hearing
- A twenty-four-hour (24) telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility and/or portable (TTY/TDD) units for use by persons who are deaf, hard of hearing, or speech impaired.
 - TDD/State Relay: 800.627.3529
- Readers and taped material for the blind and large print materials for the visually impaired
- Flash cards, alphabet boards, and other communication boards
- Assistive devices for persons with impaired manual skills
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need any of these services, please contact the registration staff or your nurse.

Filing a grievance

If you believe that Welia Health has failed to provide these services or discriminated in another way on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, you can file a grievance with the Compliance Officer.

- Email | ComplianceOfficer@WeliaHealth.org
- Call | 320.225.3319
- Mail | Welia Health – Compliance Officer, 301 Hwy 65 S, Mora MN 55051-1899

If you need assistance filing a grievance, help is available by calling 320.679.1212.

Public notification statement from the U.S. Department of Agriculture (USDA)

This institution participates in federal funding, and in accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating. Read the full statement here: <https://www.usda.gov/non-discrimination-statement>.

This institution is an equal opportunity provider and employer.